ePen System Requirements

When marking online it is important to have a suitable computer on which to install and run the ePen Programme. The following table outlines the list of minimum and recommended requirements for your PC, together with an explanation of how to find this information. Assessment Associates must have access to a suitable computer before agreeing to mark online.

Minimum Requirements	Recommended Requirements	How To Find/Notes
Internet Service Provider Pay monthly Internet provider	<u>Internet Service Provider</u> Broadband pay monthly provider	Internet Service Provider Who you pay for your connection (Sky, Virgin etc)
<u>Operating System</u> Windows XP	<u>Operating System</u> XP Professional / Home Edition (with Service Pack 1 or 2)	Operating System Checking Operating System:
	Vista (All Versions)	Right click on 'My Computer' > 'Properties' > OS is listed under 'General' Tab
	Windows 7 (All Versions)	NB – For security purposes, it is recommended that the latest updates from Microsoft are installed prior to using ePen. This can be done by running 'Windows Update' in the web browser ('Tools' > 'Windows Update') or allowing 'Automatic Updates' on the PC itself ('Control Panel' > 'Automatic Updates')
		NB - Windows 7 users please see Web Browser section. Windows 8 has not been tested using ePen
<u>Connection Type</u> ADSL/Cable – Broadband (Team Leaders) 56K Dial Up	<u>Connection Type</u> ADSL/Cable - Broadband	<u>Connection Type</u> Wireless Broadband is only recommended in areas where signal strength is not likely to fluctuate below 90%. Any break in connection will terminate the session generating an xml error message
(Examiners)		NB – Mobile Broadband is not currently supported
<u>Processor</u> 700MHz Processor	<u>Processor</u> 1.0GHz Processor	<u>Processor</u> Checking Processor: Processor information is normally displayed on a badge on the front of the PC. Compatible Processors include: Intel Celeron, Pentium, AMD, Athlon, Core2Duo & QuadCore.
<u>Memory</u> 256Mb	<u>Memory</u> 512Mb-1Gb for XP Home, XP Professional, Vista Home Basic	NB – Apple Macintosh computers are not supported <u>Memory</u> Checking Memory:
	1Gb for all other versions of Vista and 32-bit Windows 7	Right Click on 'My Computer' > 'Properties' > RAM is listed under 'General' Tab
	2Gb for 64-bit Windows 7	
<u>Web Browser</u> Internet Explorer 6	<u>Web Browser</u> Internet Explorer 7	<u>Web Browser</u> Checking Browser Type:

Prepared by IT Service Delivery Authorised by Mark Britto

Internet Explorer 9 (32-bit versions of Internet Explorer will not work due to an incompatibility with Airzip NB - 64-bit versions of Internet Explorer will not work due to an incompatibility with Airzip NB - Internet Explorer 9. Known problems with ERA. NB - Internet Explorer 9 is available for Windows 7 only and is currently an optical download through automatic updates. At this time Internet Explorer 9 is not fully supported, but we will use 'best endeavours' to resolve ony issues. Java SE Runtime Environment 6 Update 16 Java SE Runtime Environment 6 Update 35 6 Update 16 Java SE Runtime Environment 6 9 Update 35 Start's 'Control Panel's 'Add Or Remove Programs's The version of lava' can be viewed in the list of programs. The forwser Healthcheck will confirm the recommended version. 8 Update 16 NB - At the time of this document the latest version of java is 7.10. Subsequent versions may not have been of java is 7.10. Subsequent versions of Java' acto Penol. They are then advised to download & re-install ePen only, as it will come bundled with the eversions of Java' and the VC (Start's 'Control Panel's 'Add Or Remove Programs's Nemove 'Tava'' referon'. They are then advised to download & re-install ePen only, as it will come bundled with the erequired (StoMb Installation, 300Mb Operation) 0 Disk Drive Space BOM MH and Drive space 800 Mb + Hard Drive space Roy Mb Hard Drive space required (StoMb Installation, 300Mb Operation) Disk Drive Space 15' Monitor SVCA 1024x768 T' Monitor SVCA 1024x768 <th></th> <th>Internet Explorer 8 (32-bit version)</th> <th>IE Browser > 'Help' > 'About Internet Explorer'</th>		Internet Explorer 8 (32-bit version)	IE Browser > 'Help' > 'About Internet Explorer'
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